



Downloading eBooks and Audiobooks from the Shenandoah County Library

Frequently Asked Questions

Does the Shenandoah County Library loan eBooks and downloadable audiobooks to its patrons?

Yes! The library provides access to several services that allow patrons to check-out and download eBooks and audiobooks. Links to these services are available at the following Web site: www.countylib.org/ebooks.

Who may check-out eBooks and audiobooks from the library's online services?

Anyone with a Shenandoah County Library card in good standing may download these materials. Patrons with expired cards, overdue items, or outstanding late fees will not be able to access these services until such matters are resolved.

Is there a charge for these services?

There is no charge to check-out eBooks and downloadable audiobooks from the library.

How long may I keep out checked-out items?

Loan periods vary depending on the service but can range from 7 days to 2 weeks.

May I renew items?

The library's Freading and OneClickdigital services allow renewals; the OverDrive service does not.

How many items may I check-out at one time?

Currently, you may check-out 10 items via the library's OverDrive and OneClickdigital services. The Freading service is token-based, and check-outs depend on the number of tokens available to you. Please consult our downloading guides for more information.

How do I return items?

Unlike physical items, eBooks and downloadable audiobooks do not have to be returned. The files in question will expire automatically on their own. Such files will remain on your device, however, until they are removed manually. Depending on the service and format you are using, items may be returned early. Please consult our downloading guides for more information.

May I donate eBooks or downloadable audiobooks I have purchased to the library?

Due to publisher and vendor restrictions, the library cannot accept donations of eBook or audiobook files. However, patrons may donate funds to the library and earmark them for the purchase of eBooks or downloadable audiobooks. Contact the library at **540-984-8200** to learn more.